

VOLUNTEER FAQs

We appreciate your interest in joining our team. Volunteering is a noble endeavor, and we respect your time and passion. Our goal is to ensure that your time spent here is productive, educational, and positive.

What's the minimum age to apply?

Applicants must be at least 18 years old to apply to volunteer.

How do I become a volunteer?

The first step is to submit a Volunteer Team Member Packet which can be found online at www.killeentexas.gov/233/Animal-Services under "Forms and Applications". Please submit the packet, along with a Government issued photo ID to:

- Killeen Animal Services – 3118 Commerce Drive, Killeen, TX 76543

Once you pass the background check, you will be notified and can begin volunteering.

How long does it take to pass the background check?

It can take up to 2 weeks to pass the background check.

How will I know if I am approved to volunteer?

The Program Coordinator will contact you via phone or email to let you know you are approved.

I want to volunteer to help animals, but I don't have a lot of experience.

That's OK! We accept volunteers with all levels of skill and ability. There will be a volunteer orientation and tour to show you the ropes, and you will be able to work alongside our staff members.

Is there a Foster Program? And how would I sign up?

Yes! You must first pass the background check and be an approved volunteer, and then you would be welcome to apply to foster as well. Foster applications are available at the shelter at 3118 Commerce Drive or can be emailed by request. Please inquire with the Program Coordinator via sgreenwell@killeentexas.gov.





How long is my background check valid?

Volunteer background checks are valid for 365 days from the date of approval.

As a volunteer, what type of work will I be assigned?

The shelter is a busy place, and there is always something to do. As a volunteer, you may be asked to:

- **Make a dog's day!** Take a dog to one of our 5 available play yards and let them have some fun! The exercise and one-on-one interaction helps the dogs to relieve stress and boredom, which in turn makes them a happier adoption candidate!
- **Help them look their best!** Dogs can be groomed/bathed in the washroom.
- **Chill with some cool cats!** Love, play, brush, and share some treats! Occasionally we'll need help caring for young, shy kittens too!
- **Neat and tidy!** Help ensure that each pet's living space is clean and comfortable.
- **Fold N' Wash!** Dirty dishes, litter boxes, and laundry, oh my! It may not be the most exciting of tasks, but it's a crucial one.
- **Be a Greeter!** Help welcome visitors and direct them to our adoptable pets!
- **Adoption Assistant!** The one-on-one time you spend with each animal is so important, and what you learn about them can help match them with the right family. Their likes, dislikes, favorite toys, treats, silly quirks and personality traits. It helps!
- **Take Photos!** Take photos of the shelter pets to help market them for adoption, and take new family photos when pets get adopted.
- **Off-Site Events.** Assist as a handler, greeter, and adoption assistant at our off-site adoption events! Sign-up sheets will be available prior to the event.

If I have more questions about volunteering, who should I contact?

Please call the shelter at 254-526-4455 or email the Program Coordinator at sgreenwell@killeentexas.gov.

