

# FAQ'S

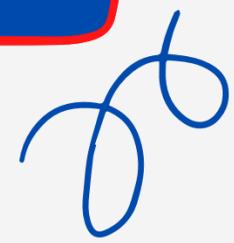


●●●  
**I WANT TO JUST PAY THE FINE, CAN I MAKE A PAYMENT BEFORE THE COURT DATE?**

BY LAW, JUVENILES IN TEXAS ARE REQUIRED TO ENTER A PLEA OF GUILTY OR NO CONTEST IN FRONT OF THE JUDGE BEFORE ANY ACTION CAN BE TAKEN ON THE CASE; THAT INCLUDES MAKING A PAYMENT.

●●●  
**I AM A TEENAGER IN HIGH SCHOOL, DO I NEED TO SEE JUVENILE CASE MANAGER?**

ONLY IF YOU WERE 16 OR UNDER AT THE TIME YOU RECEIVED THE CITATION. IF YOU WERE 17 OR OLDER, YOU DO NOT NEED TO SPEAK WITH A JUVENILE CASE MANAGER. YOU CAN SPEAK WITH A DEPUTY COURT CLERK TO DISCUSS THE OPTIONS AVAILABLE TO YOU, OR PAY ONLINE.



●●●  
**WHEN ARE JUVENILE CASES HEARD?**

JUVENILE CASES ARE HEARD THE 1ST AND 3RD THURSDAY OF THE MONTH. COURT STARTS AT 8:15AM. JUVENILE ARRAIGNMENT, SHOW CAUSE AND PARENTAL SUMMONS DOCKETS ARE ALL HEARD THE SAME DAY.

●●●  
**DO I NEED TO BRING AN ADULT WITH ME?**

IF YOU ARE UNDER 17 YEARS OF AGE, YOU NEED TO HAVE A PARENT, GUARDIAN, OR MANAGING CONSERVATOR WITH YOU DURING YOUR INTERVIEW WITH THE JUVENILE CASE MANAGERS AND AT YOUR COURT APPEARANCE. IF YOU HAVE TURNED 17 SINCE YOU RECEIVED THE CITATION, YOU STILL NEED TO BRING A PARENT/GUARDIAN WITH YOU. TEXAS LAW DETERMINES JUVENILE STATUS BASED ON THE AGE WHEN THE CITATION WAS RECEIVED.

●●●  
**I AM NO LONGER A JUVENILE. WHY DO I NEED TO HAVE A PARENT, GUARDIAN, OR MANAGING CONSERVATOR WITH ME?**

TEXAS LAW REQUIRES YOU TO COME WITH A PARENT, GUARDIAN, OR MANAGING CONSERVATOR IF YOU WERE A JUVENILE WHEN THE VIOLATION OCCURRED. REGARDLESS OF YOUR CURRENT AGE, IF YOU ARE NOT ABLE TO APPEAR WITH A PARENT, GUARDIAN, PLEASE INFORM THE JUVENILE CASE MANAGERS, AND THEY WILL NOTIFY THE JUDGE.

# FAQ'S

## ●●● WHAT IF I DON'T HAVE AN ADULT THAT WILL APPEAR WITH ME IN COURT?

IF YOU DON'T HAVE AN ADULT THAT WILL APPEAR WITH YOU IN COURT, PLEASE BE SURE TO APPEAR ON YOUR COURT DATE, AND INFORM THE JUVENILE CASE MANAGER OF THIS. THE JCM WILL NOTIFY THE JUDGE WHO MAY STILL WANT TO SPEAK WITH YOU. THE JUDGE WILL MAKE A DECISION BASED UPON INDIVIDUAL CIRCUMSTANCES. IT IS POSSIBLE THAT YOUR CASE MAY BE RESET TO APPEAR AT A LATER DATE.

## ●●● I AM AN ADULT NOW, DO I STILL HAVE TO ANSWER TO CITATIONS I RECEIVED AS A JUVENILE?

YOUR VIOLATION(S) DID NOT GO AWAY ONCE YOU TURNED 17 YEARS OLD. IN FACT, YOU HAVE A CONTINUING OBLIGATION TO TAKE CARE OF THEM. FAILING TO MEET YOUR OBLIGATIONS COULD RESULT IN A WARRANT FOR YOUR ARREST.

## ●●● I AM A JUVENILE AND I RECEIVED A CITATION, I HAVE NOT RECEIVED A CALL OR LETTER FROM THE JUVENILE CASE MANAGERS, WHAT SHOULD I DO?

IT CAN TAKE UP TO 14 DAYS FOLLOWING THE ISSUANCE OF THE CITATION TO HEAR FROM THE JCMS. IF YOU DON'T HEAR FROM THE JCMS AFTER TWO WEEKS, PLEASE CONTACT THEM. JCMS USE THE INFORMATION PROVIDED ON THE CITATION TO MAKE CONTACT WITH THE JUVENILE AND/OR THE PARENT OR GUARDIAN. IF ANY OF THE INFORMATION ON THE CITATION IS INCORRECT, LET THE JCMS KNOW.

## ●●● WHAT IF I CAN'T APPEAR IN COURT?

YOU ARE EXPECTED TO APPEAR IN COURT PER YOUR COURT NOTICE. IF EXTENUATING CIRCUMSTANCES EXIST AND YOU BELIEVE THAT YOU CANNOT APPEAR IN COURT, PLEASE CONTACT THE JUVENILE CASE MANAGERS IMMEDIATELY TO DISCUSS. FAILURE TO APPEAR MAY OTHERWISE BE HELD AGAINST YOU.

# FAQ'S

## HOW CAN I MAKE PAYMENTS?

WITH THE EXCEPTION OF THE TEEN COURT FEE, YOU CAN ONLY START MAKING PAYMENTS AFTER ENTERING A PLEA BEFORE THE JUDGE. PAYMENTS CAN BE MADE IN PERSON VIA CASH, CREDIT/DEBIT CARD, MONEY ORDER, OR CASHIER'S CHECK. IF YOU ARE PAYING BY MONEY ORDER OR CASHIER'S CHECK, YOU CAN UTILIZE THE DROP BOX LOCATED OUTSIDE, ON THE CORNER OF OUR BUILDING. PAYMENTS ARE APPLIED TO YOUR CASE THE FOLLOWING BUSINESS DAY. THE DROP BOX IS ACCESSIBLE 24/7.

WE DO NOT ACCEPT PERSONAL CHECKS OR AMERICAN EXPRESS.

## CAN I MAKE MY PAYMENT(S) ONLINE?

ONLINE PAYMENTS ARE NOT AVAILABLE FOR JUVENILES CASES.

