



City of Killeen

Backflow Testing

The City of Killeen is in the process of transitioning to Backflow Solutions, Inc (BSI) for its Cross-Connection Program. The following changes will become effective on July 2, 2023.

The Backflow Prevention Division's notification and test report submittal process is moving to an automated backflow tracking system and has partnered with Backflow Solutions, Inc., (BSI). **Outlined below are the applicable changes to our customers and testers.**

- **CUSTOMERS**

You will be mailed your annual backflow test due notification letter from BSI. The new letter will include information on how to access the BSI website www.bsionline.com for locating a registered tester or check the status of your test. The majority of the current testers are already registered testers with BSI.

- **TESTERS**

BSI will begin sending letters to all testers currently registered with the City of Killeen on June 16, 2023, advising of the new process to send test reports electronically to the online portal at www.bsionline.com.

Testers will no longer be required to be on the City of Killeen Certified Backflow Prevention Assembly Tester List. BSI will be tracking tester licensing, certifications and equipment calibration within the online portal.

After July 2, 2023, please direct all inquiries or concerns regarding annual backflow testing to BSI Customer Service directly at (800) 414-4990. Please visit www.KilleenTexas.gov/Backflow for more information and available resources.

If you need further assistance, please feel free to contact the City of Killeen Backflow Prevention Division at (254) 501-6315.

Thank you,

Backflow Prevention Division
City of Killeen